



*Everything You Need to
Propel Your **MSP Business***

A PROFESSIONAL SERVICES AUTOMATION (PSA) SOLUTION FOR MODERN MSPS

Kaseya Business Management Solution (BMS) is a next-generation PSA built to turbocharge your MSP productivity and slash ticket resolution time.

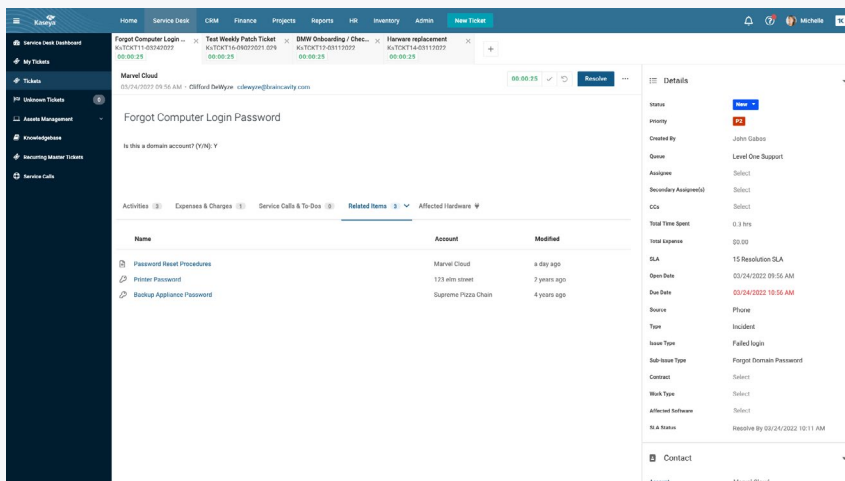
ALL-IN-ONE NEXT-GEN SOLUTION

Everything you need to propel your business and nothing you don't — all at a low all-inclusive price.

- ✓ Service Desk
- ✓ Customer Relationship Management
- ✓ Automated Billing
- ✓ Inventory Management
- ✓ Quoting
- ✓ Project Management
- ✓ Human Resources (HR)
- ✓ Mobile App
- ✓ Native Integrations

DOCUMENTATION-FIRST SERVICE DESK

Crush tickets in record time by eliminating information-hunt.

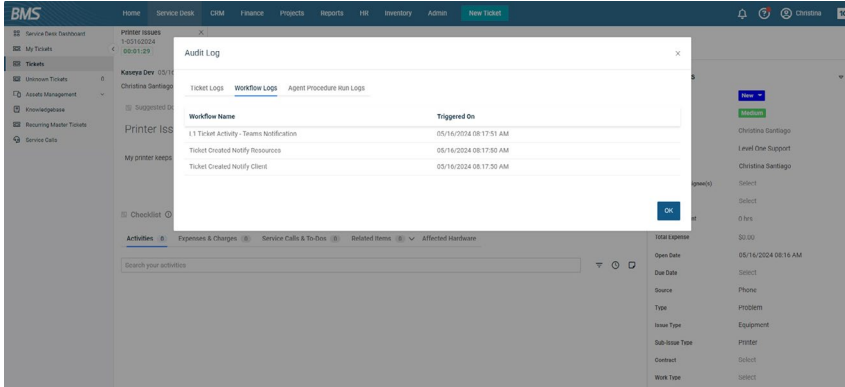


- **Accurately resolve tickets** with all required information from a single pane of glass.
- **Knowledge-level elevation** across the entire team with auto-suggested documentation.
- **Provide instant support** with one-click remote access.



GRANULAR AND AUTOMATED WORKFLOWS

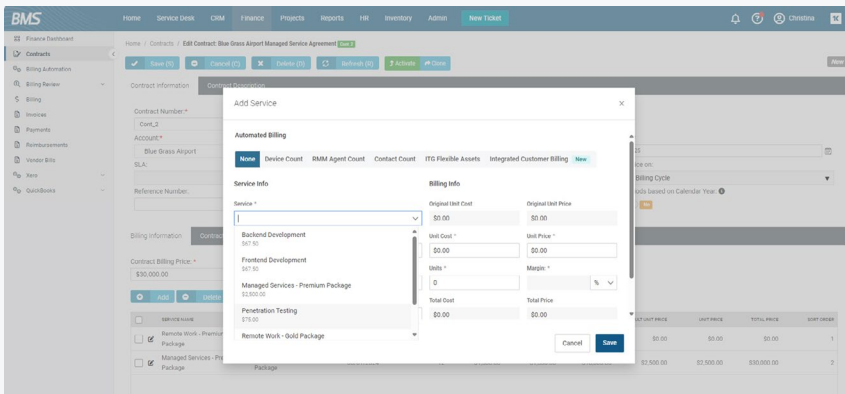
Say goodbye to outdated processes and streamline your workflows.



- **Intuitive user interface** with next-level granularity, so you can customize your workflow the way you want without coding or third-party consultants.
- **Define and deploy** new services rapidly.
- **Automate remediation** based on incoming alerts from VSA.
- Never miss a beat with **automated ticket creation** from backup, security, compliance and vCIO solutions.

FLAWLESS BILLING

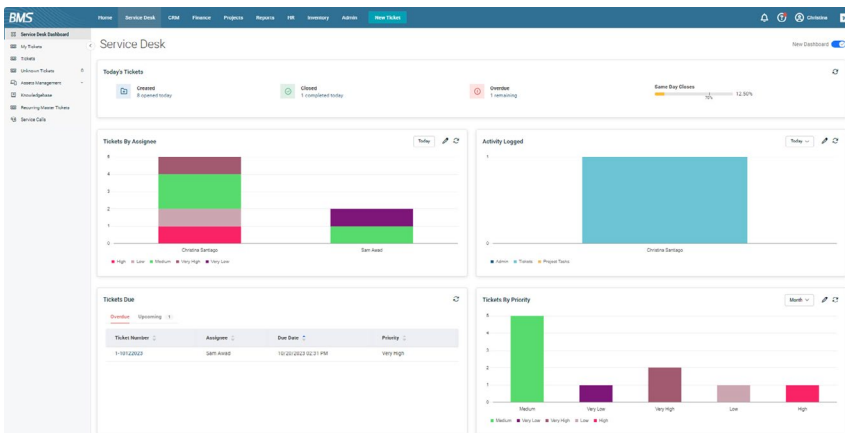
Automated, integrated billing eliminates errors and processing inefficiencies.



- Eliminates human error with **end-to-end MSP billing cycle automation**.
- **Automate all billing types** including Time & Material, expense, product, recurring services and fixed-price contracts.
- **Automate reconciliation** and usage based billing based on devices, users and license counts from IT Complete products.
- **Out-of-the-box integrations** with accounting software including QuickBooks® and Xero®.

REAL TIME ACTIONABLE INSIGHTS

Track metrics that actually make an impact on your business.



- **Out-of-the-box dashboards** and reports empowering you to focus on the numbers that move your business forward.
- Align your service desk with **world-class standards**.
- Stay on top of problematic areas and pivot as needed with **real-time insights**.



CONNECT WITH THE TOOLS YOU ALREADY USE

OVER
38+
INTEGRATIONS



Quickbooks, Xero, ConnectBooster, Adaptive Catalog, Etilize, Ingram Micro, Entra ID, SAML SSO/MFA, IT Glue, VSA, and much more supported with BMS!

FASTEST IMPLEMENTATION, EASIEST TO USE AND WITH MINIMAL INVESTMENT

BMS Migrate, a white-glove service, gets you set up, onboarded and trained without any hassle.



Retain historical client troubleshooting and resolution summaries, so all your institutional know-hows aren't lost.



A dedicated project manager handholding you throughout the entire migration process, ensuring all critical data is migrated with no surprise.



Get 100% assurance that your workflows and integrations are configured according to best practices, tailored to your business and set up for scalability with one-on-one support.

"The most valuable characteristic of BMS is its **balanced ease of use with functionality**. My quarter-century experience with PSA solutions gave me the opportunity to fumble with everything from home-grown code to TigerPaw to Connectwise Manager. Far superior to the others, I find Kaseya's BMS to be the **rightmost combination of integration and friendliness**."

— James Sanders, Shared Resources Technology Solutions

REQUEST A DEMO TODAY

About Kaseya

Kaseya® is the leading provider of complete IT infrastructure management solutions for managed service providers (MSPs) and internal IT organizations. Through its open platform and customer-centric approach, Kaseya delivers best in breed technologies that allow organizations to efficiently manage, secure, automate and backup IT. Kaseya IT Complete is the most comprehensive, integrated IT management platform comprised of industry leading solutions from Kaseya, Unitrends, Rapidfire Tools, Spanning Cloud Apps, IT Glue and ID Agent. The platform empowers businesses to: command all of IT centrally; easily manage remote and distributed environments; simplify backup and disaster recovery; safeguard against cybersecurity attacks; effectively manage compliance and network assets; streamline IT documentation; and automate across IT management functions. Headquartered in Dublin, Ireland, Kaseya is privately held with a presence in over 20 countries. To learn more, visit www.kaseya.com.

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