Kaseya Quote Manager Integration with Microsoft Teams

Improve responsiveness and reduce quote turnaround time by receiving instant posts to Teams channels.

Organize your notifications and discuss sales and procurement with your colleagues in real time by sending posts to Microsoft Teams channels when activity occurs in Kaseya Quote Manager.

- Procure faster with instant notifications in Teams when a quote is signed, compared to traditional email.
- Reduce tedious email discussion by collaborating and discussing sales and quoting with your colleagues using the native Teams features, such as @ mentions, reactions and attachments.
- Easily act on alerts with contextual deep links to view the quote or linked Autotask opportunity.
- Customize your process by creating tailored Teams Channels to segment notifications. For example, one Channel may be used for signed quote alerts, while another could be used for sales orders.

Microsoft Teams Integration Details

- In addition to email, Kaseya Quote manager can post to a specific Microsoft Teams Channel.
- Kaseya Quote Manager will @mention the quote owner, ensuring accountability for the individual ultimately responsible for the quote.
- Each post contains concise, pertinent ticket details to stay focused, along with two contextual deep links to view the quote or Autotask opportunity.

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			 Alex and Kevin, This is the deal I was talking to you both about earlier. Let me know if you need anything from me so we can make sure we get their order out ASAP. Thank you so much! <i>P O</i> ⁽²⁾ <i>P</i> ⁽²⁾ 	⊳
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At-a-Glance Benefits

- Cut through the email clutter with concise, instant notifications of Kaseya Quote Manager activities in Microsoft Teams.
- Enhance collaboration by discussing sales and procurement with native Teams features.
- Easily act on notifications with contextual deep links to Kaseya Quote Manager.

Getting Started From the Kaseya Quote Manager Admin Center, install the Microsoft Teams app. Visit the Kaseya Quote Manager help documentation for detailed step-by-step instructions.

Kaseya Quote Manager customers requiring assistance with the integration can contact support by submitting a request in KaseyaOne.

Interested in Kaseya Quote Manager?

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