VSA MEETS THE NEEDS OF TOMORROW, TODAY
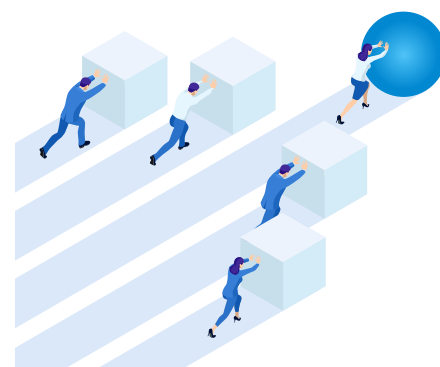
SUPERCHARGE YOUR IT OPERATIONS

IT professionals today are faced with unprecedented challenges. Increasing cyberthreats, ever-increasing portfolios of endpoints, aging infrastructure, digital transformation initiatives and work-from-home support demand increased investment. Budget and resources, however, are more limited than ever! To thrive, IT professionals must strike the right balance between cost effectively managing the current business and investing to meet future demands. These decisions are complex, balancing disparate factors such as cost, performance, and scalability.

How can you be confident you're prepared for whatever the future may hold?

FUTURE-PROOF YOUR BUSINESS WITH KASEYA VSA

⊘ VSA empowers overloaded IT administrators to increase efficiency by up to 50%, keep every endpoint secure and ensure every environment you manage is protected by consolidating IT management into a single platform.

⊘ VSA helps MSPs scale their business, open new revenue channels and protect their clients through best-in-class remote monitoring and management.

⊘ VSA saves on software costs by providing a 4-in-1 tool that combines powerful remote control, software/patch management, executive reporting, and endpoint monitoring into a single, easy-to-use solution.

⊘ VSA automates routine IT tasks, tickets and maintenance work, transforming IT response overload into fully streamlined and efficient workflow management.

> "I can say with almost 100% accuracy that if I didn't have VSA I might not be in business. VSA enabled me to do is do more with less. I was able to grow much quicker."

John Kistler
Owner, J&B Technologies LTD

PRODUCT BRIEF

AUTOMATE YOUR EVERYDAY

Simply put, VSA offers the most powerful and easy-to-use RMM automation on the market today. VSA empowers you to auto-remediate common IT tickets such as rebooting print spoolers or killing thirsty background processes for faster ticket resolution and happier IT technicians. By leveraging VSA's easy-to-use agent procedure editor you can run scripts from anywhere, anytime to automate almost any task – from patching and routine server maintenance to ransomware detection and quarantine of infected devices. VSA makes it easy to get started with automation with extensive out-of-the-box automation content packs. Get back to working on the parts of your job you enjoy by automating the everyday.

MANAGE ANY DEVICE, ANYTIME, ANYWHERE

VSA enables you to manage, control and troubleshoot your endpoints from anywhere at any time, without disturbing the user through LiveConnect. You can remote control any device including PC, Mac, Linux, switches, servers, network devices, printers and more. VSA also enables execution of automated agent procedures directly from remote control. VSA allows full multi-tenancy support for on-prem, private as well public cloud. Manage any endpoint from the beach or the boardroom using the innovative Kaseya Fusion mobile app.

PATCH EVERY ENDPOINT, EVERY TIME

Effective and timely patch management is your best defense against ransomware or other cyber-attacks. You can remediate software vulnerabilities with fully automated, sleep-proof patch management. With 200+ third party titles within VSA, you can patch all on- and off-network devices including Windows, Mac and Linux. With VSA, you can wake up your Windows machines in the middle of the night, install patches and turn it off again; empowering you to achieve near perfect patch compliance.

VSA's robust patch vetting process limits zero-day disruptions and offers easy governance via policy, profiles and organizations. VSA is optimized for rapid deployment of patches even in low bandwidth networks. View patch history, override or even rollback patches to limit end user disruption. Make the shift from patch misery to patch mastery with VSA.

FULL VISIBILITY AND REPORTING ON ANY ASSET

IT professionals cannot manage what they cannot see. VSA offers comprehensive visibility into your IT environment for more efficient remotemonitoring and management of your systems and networks.

The easy-to-understand network topology map provides direct visibility, including a detailed breakdown on asset information, for all endpoints (agent and SNMP) on any network.

VSA's enterprise-grade, client-ready, out-of-the-box reports help you showcase the true value of your work to your non-technical clients and executives alike. VSA facilitates automated report preparation, approval and delivery freeing up your time for higher-value work. Finally, VSA is designed for the bidirectional flow of data from industry standard business intelligence solutions, such as Tableau and PowerBI, to easily report on a full picture of the health of your IT ecosystem.

SECURE, BACKUP AND RECOVER

Today's cybersecurity threats, such as ransomware, require a multifaceted approach to IT security. 57% of ransomware attacks are the result of unpatched software. VSA's robust patch management functionality helps prevent most of these ransomware attacks, keeping your systems and networks secure against modern cyberthreats. Policy driven onboarding standardizes security best practices and limits day one security concerns for new machines.

VSA offers monitoring/alert driven ticket creation, email notification and auto-remediation of vulnerabilities through agent procedures. A fully hardened agent architecture and secure communication further fool proofs VSA as a robust first line of defense against potential threats. Layer in robust endpoint protection with fully integrated antivirus/antimalware tools from leading vendors including Bitdefender, Webroot and Malwarebytes. VSA is seamlessly integrated with the market-leading backup and disaster recovery solution—Kaseya Unified Backup, to ensure recoverability for most platforms including virtual machines.

THE ROI OF VSA

VSA empowers IT professionals to improve technician efficiency by 50%, transforming MSP's from the average to the MSP that wins. Leverage VSA's seamless workflow integration to save 25% of your technician's time otherwise spent on swapping between tools, thus eliminating the 'space between' and moving from IT response overload to IT team relief.

Impress your stakeholders, clients and executives with out-of-the-box reporting. Save 30%, compared to conventional RMM/endpoint solutions, by switching to a 4-in-1 solution that enables you to perform all critical IT functions within a single platform. With VSA, you can protect your budgets, grow your business, and get back to loving your job again.

IT Complete

Get IT Done

VSA is the foundation of the IT Complete platform. Kaseya's IT Complete is the world's first and only purpose-built platform designed to directly address the challenges of DO-IT-ALL, multi—function, IT professionals. One vendor with everything you need, woven together to save you time, smart enough to help you get more done, and in a way you can afford.

Complete

Our platform includes over 40 modules of IT and security management solutions. Each is a robust, best-of-breed application designed with the multi-function technician in mind. Each interface is designed to echo the others to save you time, and each application is automated and streamlined for the demands of a busy IT professional.

Integrated

Each module and suite is united through an industry-leading INTEGRATION HUB, that allows every application to talk to every other application. This means our integrations are built to last. They're also much smarter, designed to save you time on the repetitive tasks that eat up too much of your day.

Priced right

We strive to price our products roughly one-third less than competing solutions. The overworked and underappreciated small IT teams found in MSPs and small business don't have the luxury of massive budgets. They must find ways to DO MORE WITH LESS. We've responded to meeting that requirement with a full range of aggressively priced solutions.

VSA OPTIONS AND INTEGRATIONS

VSA is a highly configurable endpoint management solution that can integrate seamlessly into the fabric of your IT environment. Regardless of which configuration is chosen, additional options and products can be implemented to expand functionality over time, so that you can focus initially on the areas of your business that provide immediate return – and add capabilities that will deliver more value in the future.

Integrations:

BMS and Vorex
- ⊘ Optimize your daily technician efficiency with 30% fewer tickets that are resolved 40% faster with agile PSA and Service Desk solutions.
- ⊘ View, manage and solve tickets on the go from the Kaseya Fusion mobile app.

Backup and DR
- ⊘ Deploy the world's best DRaaS and BDR services in an integrated cloud or appliance-based platform.
- ⊘ Automate backup, restoration and reporting for traditional workstations and cloud data.

Security
- ⊘ BullPhish ID transforms employees from security risks into security assets with security awareness training and phishing simulation campaigns.
- ⊘ Dark Web ID helps identify, analyze and proactively monitor for an organization's compromised credentials 24/7/365, alerting you to trouble fast.

IT Glue
- ⊘ Get contextual information right in VSA. Access procedures, passwords and information related to the asset or organization in under 3 clicks.
- ⊘ Get new employees/clients up to speed quickly with easily accessible IT documentation.

Automation Exchange
- ⊘ Kaseya's community-driven IT automation library contains over 500 out-of-the-box scripts, monitoring procedures and templates to help you work faster.
- ⊘ Share your expertise directly with a community of thousands of Kaseya customers.

SERVICES

Powered Services Pro
- ⊘ Promote your managed services to prospects and customers with monthly marketing campaigns designed to help you build a sustainable book of recurring business.

NOC
- ⊘ Expand your IT services with professionally outsourced network monitoring and management.
- ⊘ Manage any endpoint with solution-agnostic services.

> "Kaseya VSA improves our business by freeing up our time for more challenging tasks. We can resolve issues faster and more easily so that we deliver higher quality services to our customers."
>
> **Travis Graef**
> System Administrator, Jacobs Engineering Group

REQUEST A DEMO
OR START A FREE 14-DAY TRIAL TODAY!

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Kaseya®

PRODUCT BRIEF